



SGH plans include the PHCS Network through MultiPlan, Inc., which offers you:

Choice - Broad access to 5,000 hospitals, 107,000 ancillary facilities and approximately 917,000 practitioners.

Savings - Negotiated discounts that result in significant cost savings when they visit in-network providers, helping to maximize their health services. A PHCS logo on the SGH ID card tells both the Member and the Provider that a PHCS discount applies.

Quality - MultiPlan applies rigorous criteria when credentialing providers for participation in the PHCS Network, so Members can be assured they are choosing their healthcare provider from a high-quality network.

36%

Average savings on practitioner claims

35%

Average savings on ancillary claims

Find a PHCS Network Provider

Members can find participating doctors or facilities near them by going to www.multiplan.com and following the instructions below or by calling **(888) 263-7543**.

Home page

1 Click on **Find a Provider**

Find a doctor or facility page

2 Click on the Select Network button and choose PHCS

3 Click on Specific Services

4 Type in the search criteria and location

Online Provider Referral System

If Members are currently seeing a doctor or other healthcare professional who does not participate in the PHCS Network, they may use the Online Provider Referral System. On the Home page, click on **Information for Health Plan Members**, and then click on **Nominate a Provider**, which allows Members to nominate the provider in just minutes using an online form. Upon receipt of the form, MultiPlan will contact the nominee to determine whether the provider is interested in joining. If so, they will follow up to recruit the provider.

Confirm Participation in the PHCS Network

It is the Members' responsibility to confirm the provider or facility's continued participation in the PHCS Network and accessibility under the Specific Services program. When scheduling an appointment, Members need to specify that they have access to the PHCS Network, confirm the provider's current participation in the PHCS Network, their address and that they are accepting new patients. Please also be sure to follow any pre-authorization procedures required by the program (usually a telephone number on the ID card). In addition, to ensure proper handling of their bills, Members should always present their SGH ID card upon arrival at your appointment.